

INTERNAL REGULATION

I - GENERAL TERMS

1) Admission terms

To be allowed to stay on the campsite, it is necessary to have been authorized by the administrator or his representative. The latter has an obligation to ensure the good behaviour and the good order of the campsite and the application of the present internal regulations.

Staying on the campsite implies the acceptance of these terms and the commitment to conform to them.

2) Police procedures

Every person that stays at least one night in the campsite will have to, on arrival, fulfil with the administrator, or with his representative of the police, procedures (presentation of ID card, the vehicle registration and the updated certificate of rabies vaccination) of any pets.

Non-accompanied minors are not allowed. A dispensation will be made for the employed minors who will have to supply a certificate of an employer situated on the territory of the municipality and as well as a letter of discharge of the parents or the guardians.

3) Settlement

The tent or the caravan and its equipment it must be settled in the indicated pitch according to the directives given by the person in charge or his representative. During all the stay, the installations can be used only by his owners or legal successor (family). Subletting is not permitted.

4) Reception

Opening hours are posted on the door of the reception. They vary according to the season.

You will find there all the information on the campsite's services, the information on the local shops, the sports facilities, the tourist wealth of the area and diverse useful addresses. The same information will be available in self-service in the recreation room.

Complaints forms are available at the reception.

Complaints will be considered only if they are signed, dated, as precise as possible, and relating to relatively recent facts.

5) Fees

Fees are paid to the reception, on the day before departure. They are due according to the number of nights spent on the site. For long stays, payments will be required every four weeks.

The users of the campsite are required to inform the reception of their departure the day before.

Campers intending to leave before the opening time of reception must pay their fees the day before.

6) The reservation

It is effective only after confirmation and collection of the deposit (30 % of the stay), by the administrator. In case of delayed arrival, please inform the reception as soon as possible. The reservation is kept 24 hours after the arrival planned date. After this deadline the reservation vanishes and the deposit is lost. For long stays (2 months or more) the deposit has to be paid each month on the 15th of the previous month.

For reservation's details please consult the general conditions.

Reservations of a pitch are effective from 1 night.

Reservations of chalets and equipped tents are effective from 2 nights. They can't be rents for only 1 night. "Cabanétape" and "Cambodgia 7" for 2 people could be rent from 1 night.

7) Schedules of arrivals and departures

In July and August, for reserved rents: arrival on Saturday is from 4.00 p.m and departure on Saturday at 10 a.m.

Arrivals and departures are available, for the non-reserved pitches.

For reservations in a cottage or in a "Cambodgia 18", arrival time is from 4pm and departure at before 10.00 a.m.

For pitches departures will have to be made in the morning before noon, if the contrary occurs the day will be charged as extra. Arrivals are planned from 3 pm.

You will have the possibility of extending your stay according to our availabilities.

In case of a delayed arrival, please inform the reception as soon as possible.

8) Noise

The users of the campsite are politely asked to avoid any noises and discussions which could bother their neighbours. Acoustic appliances must be accordingly adjusted. The locks of car doors and boots must be as discreet as possible. Silence must be total between 10:30 pm and 7 am.

9) Pets

Pets must always be on lead. They must not be locked in the absence of their master who are legally responsible. Pets must not urinate or defecate in the campsite or in its close neighbourhoods. The owners have to collect and evacuate the pets' excrements to proper treatment place.

10) Visitors

Visitors must be authorized by the person in charge or his representative. The visitors are allowed in the campsite under the responsibility of the campers who receive them.

The campers who receive them must pay fees if the visitors have access to the services and/or

the installations of the campsite. Those fees are the object of a display in the entrance of the ground and in the reception. The cars of the visitors are forbidden in the site.

11) Traffic and car park

There is a 10 km/hours speed limit the traffic direction arrows must be followed

Traffic is forbidden between 10.30 pm and 7 am. An outside parking lot is at your disposal. Only vehicles belonging to the campers staying there can circulate in the campsite. The car park must not hinder traffic or prevent newcomers' installation

12) Installations' Holding and Aspects

Everyone has to abstain from any action which could damage the cleanliness, the hygiene and the aspect of the campsite. It is forbidden to drain waste water on the ground or in gutters. The users have to drain waste water in the toilet chemical reel planned for that purpose in each sanitary block. Household waste, waste of all kinds, papers, must be sorted out and put in containers located at the upper side of the campsite near the parking lot.

Washing is strictly forbidden except in sinks planned for that purpose. Hanging out the washing on a clothesline is forbidden.

Plantations and flower arranging must be respected. It is forbidden to the campers to plant nails in trees, to cut branches, to make plantations.

It is not allowed to delimit the place of an installation by personal means nor to dig the ground.

Any degradation made to the vegetation, to the fences, to the ground or to the installations of the campsite will be chargeable to his author. The pitch used during the stay must be maintained in the state in which the campers found it at their arrival.

13) Security

A) Fire

Opened fires (wood, coal, etc.) are strictly forbidden. Stoves must be maintained in good working order and must not be used in dangerous conditions.

The storage of hydrocarbon is strictly forbidden.

In case of fire, inform at once the chef technician of the campsite. Fire extinguishers are available in case of necessity.

A first-aid kit is in the reception.

B) Theft

The chef technician has an obligation of general surveillance of the campsite. The camper keeps the responsibility of his own

installation and has to indicate to the administrator the presence of any suspicious person. Although the guarding is insured (in July and August), the campers are invited to take the usual precautions for the saving of their equipment.

C) Hot line

An intercom and an emergency telephone number are available except in the reception's opening hours, but only in case of extreme emergency. They are accessible outside the reception.

D) Access to the campsite

The campsite is in free access from 7 am till 10:30 pm. The pedestrian access from the access to the sea is closed at night according to schedules posted on this one.

14) Games

No violent or annoying game can be organized near the installations.

Children must always be under the supervision of their parents.

15) Dead garage

Non-occupied equipment can be left on the ground only after agreement of the administrator or his representative and only on the indicated pitch. Fees will be due for the "dead garage", the amount of which will be posted at the reception,

The dead garage is limited in high season in consecutive fortnight maximum.

16) Display

Current internal regulations are posted at the entry of the campsite outside the reception.

A copy is handed to the customer on their arrival.

17) Controlled access

An access badge to the campsite will be handed over you at your arrival during the booking of your stay at the reception against a deposit. It is a non-transferable badge and cannot be lent. It will remain active during all the duration of your stay. You must to return it at your departure.

18) Breach of the internal regulation

In a situation where a user disrupts the stay of other users or would not respect the current internal regulations, the administrator or his representative, responsible for the campsite's good running, can orally and/or in writing if he considers it necessary, instruct the user to stop the disorders.

In case of a serious or repeated breach of regulations, and after being instructed by the administrator to conform to it, they can cancel the contract and proceed with eviction of the troublemakers. These users can be the object, from then on, of a refusal of stay in both municipal campsites, without particular justification on behalf of the administrator or of his representative.

In case of penal breach, the person in charge or the administrator can appeal to the police.

II-PARTICULAR CONDITIONS

- Electric connections: extension leads must be equipped with earth connectors, if not, the connection will be removed.

- Dogs and cats: the vaccination certificate of current validity (JO of January 27th, 1985) is compulsory as are the regulations regarding dangerous dogs.

- Seasonal worker: during all the opening period, seasonal employees wishing to have a specific pitch, will beforehand have to supply a certificate signed by their employer to the administrator or to his representative. A tripartite agreement can be required by the administrator or his representative, duly signed by his (her) employer, the campsite, and himself. They will enjoy from then access on to specific and shared pitches indicated by the administrator or his (her) representative.

- Neglected installation: any equipment left vacant without the agreement's administrator or his representative will be considered as abandoned and consequently will be removed by the staff of the campsite, who can have it freely and will have to responsibility for of loss and or damage of the equipment.

- It is forbidden to open the electric borders at the risk of immediate dismissal.

- Health Protocol COVID19:

Booking is systematized by internet, email or phone.

Arrival, Reception: only one person will be authorized to enter in the reception. Please follow the one way, avoid run into each other. Promote payment without contact and by debit card.

Respect arrivals times and if possible, stay away from busy periods to allowed to stagger the presence of campers in front of the reception.

The stay: the number of people per pitch will be limited.

Visitors will be not allowed.

Public spaces, except sanitary facilities, will be closed. It won't be offer activities for children. Competition and others won't be organized. Pool must be limited to 10 people.

Wearing a mask is compulsory in the reception and in sanitary facilities. Please respect specific markings (on the floor, on walls, on seats ...), even separation materials to guarantee the upkeep of safe distance between campers, including in queues which are likely formed inside or outside.

Additional services will be kept (bikes rentals, boats tickets sale). Board games, rackets, and books lend will be adjourned until further notice.

Departure: put card(s) access in the specific zone provided. Regulate the whole of departure conditions the day before you leave at the latest with phone, email or text message reception. Favour your settlement by a without contact payment or by debit card. Your receipt, if you want to keep it, will be send by email (or by post).

Made and deliberated in Arzon, June 25th, 2020

Enforceable fully qualified teacher by his transmission in prefecture on:

The Mayor
Roland TABART.